

28 October to 1 November 2025 Sands Expo & Convention Centre, Singapore



REGISTRATION MANUAL

For Conference Delegates

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A. SINGLE DELEGATE PASS REGISTRATION

STEP 1: Registration Process

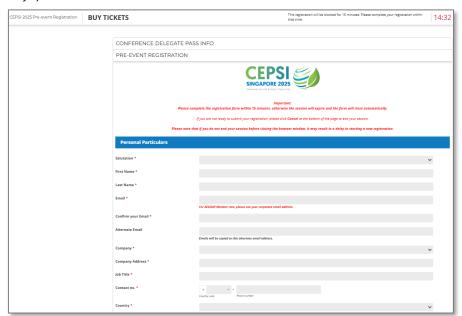
1.1 Visit https://aesieap.com/conference-delegate-pass-registration/

1.2 Account Setup and Verification

a) Pre-verification

Complete all the mandatory fields in the Pre-event Registration page.

Important: Please use your corporate email in the Main Email contact field if you are an AESIEAP member to enjoy the exclusive member rate.

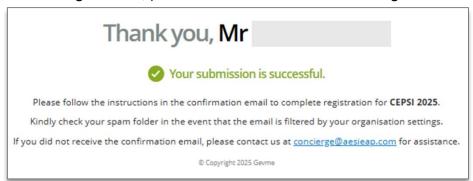


Enter an 'Alternate email' if you wish to receive a backup copy of your registration confirmation.

Note: The form must be completed within <u>15 minutes</u>. Upon expiry, you will need to start the registration process again.

b) Email Confirmation and Personalised Link

After submitting the form, you will receive a confirmation message as below.

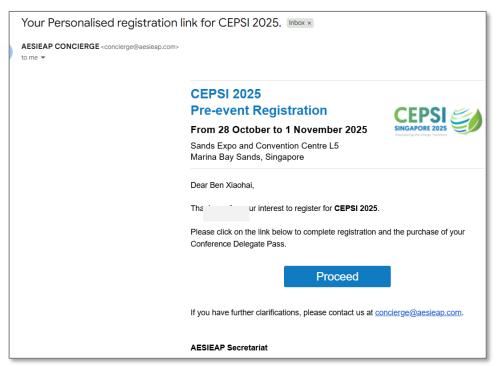




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Check your mailbox for a confirmation email that contains your **personalised registration link.**Click the **'Proceed'** button in the confirmation email:



c) Email Verification via OTP (One-Time PIN)

Enter the same Main Email address you provided earlier in the pop-up window.

An email containing your 6-digit One-Time PIN (OTP) will be sent to your Main Email address*. Enter the OTP to complete your email verification.

Welcome

Great to see you joining us

Please verify your email before we proceed

Enter email

For AESIEAP Member rate, please use your corporate email address.

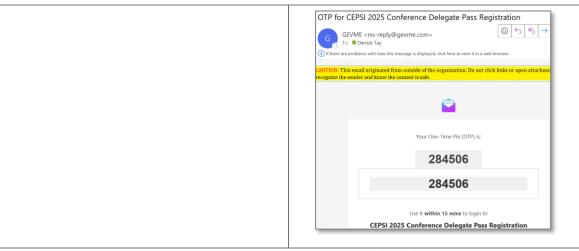
Continue with email

Didn't receive the code? Resend



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*If you do not receive the OTP, please check your spam or junk folder

Upon successful verification, you will be taken back to the Conference Delegate Pass Registration form with your details pre-filled.



1.3 Pass Type Confirmation

The system will automatically apply the correct pass type based on your registered email address. There are two different pass categories:

- **AESIEAP Members** For delegates from all AESIEAP Member companies
- Non-Member (Public) For all other delegates

Important: For AESIEAP member organisations, the member rate is only applicable if you register with your **corporate email address.** <u>Click here</u> for list of member companies.



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STEP 2: Registration Form Submission

Paper ID Selection (for Presenting Authors only)

This section only applies to the **presenting author** of an accepted CEPSI 2025 paper. Co-authors who are **not presenting** can skip this step and register as a regular delegate.



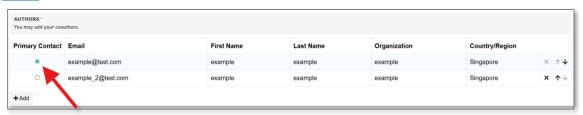
a) Additional Instructions for Presenting Authors

i. Registration Deadline for Authors

Each accepted paper must have one registered presenting author by **14 September 2025** to confirm a presentation slot.

ii. CMT Primary Contact Requirement

The presenting author must also be the Primary Contact Author listed in the CMT
Portal.



If you need to change the presenting author, please contact the Technical Programme Committee at submissionsupport@aesieap.com before proceeding with registration.

iii. Email and Paper ID Matching

The registration system will only display Paper IDs linked to the email address used in your CMT account.

If your Paper ID does not appear, please check that you are:

- using the same email address as your CMT account
- set as the Primary Contact Author for that paper (as stated in (ii) above)

iv. Registration and Paper Presentation Policy

Each presenting author can **only register for one accepted paper**. If you are presenting more than one paper, you must register separately for each additional paper.



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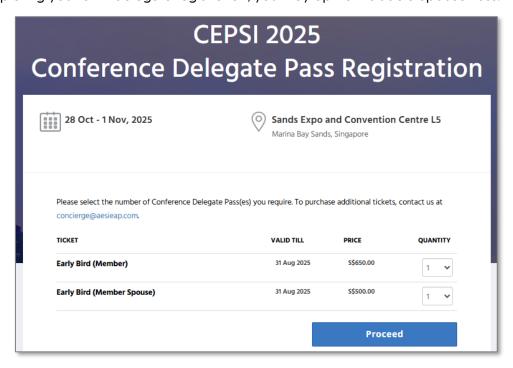
STEP 3 (Optional) Spouse Pass

CEPSI 2025 delegates may register a spouse to attend selected social functions. The Spouse Pass includes access to:

- Welcome Reception (28 October 2025)
- CEPSI Dinner (29 October 2025)

3.1 Registering for a Spouse Pass

When completing your own delegate registration, you may opt to include a Spouse Pass.



You will then be prompted to provide the following information:

- Full Name (as per ID)
- Dietary requirements (if attending CEPSI Dinner)
- Spouse's email address (recommended, to receive QR code and event updates)

Once submitted, the registration confirmation email will show both the main delegate and spouse pass in the invoice and include QR codes for badge collection on-site.



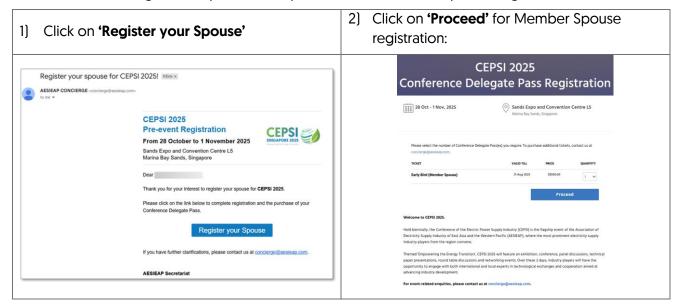
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3.2 Adding Spouse After Registration

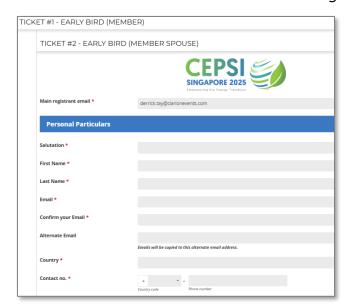
If you did not select the Spouse Pass during your original registration, you may still do so later by sending an email to concierge@aesieap.com with your request.

The AESIEAP Concierge will respond with a personalised link to the Spouse Registration form.



3.3 Complete the Spouse Registration form and dietary requirements

Important: The spouse's email address must be different from the main registrant's email.



Once submitted, your spouse will receive a confirmation email with his/her QR code for badge collection. This addition will also be reflected in the updated invoice sent to your registered email.



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STEP 4: Payment

Once you have completed all required fields, click submit to proceed to payment. The following payment methods are accepted:

- Credit Card (Visa, MasterCard, American Express)
- WeChat Pay
- Alipay

Upon successful payment, you will see a confirmation message:



4.1 Confirmation Email and On-site Instructions

A confirmation email will be sent to your registered email address which will include the:

- Invoice
- QR code for on-site badge collection

Please keep this email accessible. The QR code must be presented at the CEPSI 2025 Registration Counter to collect your delegate badge.

If you do not receive the confirmation email within a few minutes of payment, please check your spam or junk folder, or contact concierge@aesieap.com for assistance.

STEP 5: Update Registration Details

To make changes to your registration after submission, please use the personalised link provided in your confirmation email. **All changes must be made by 10 October 2025**.

Only the following items can be modified:

- ✓ Welcome Reception
- ✓ CEPSI Dinner + dietary requirements
- ✓ Technical Visit Site selection (Changes to be made by 26 September 2025)

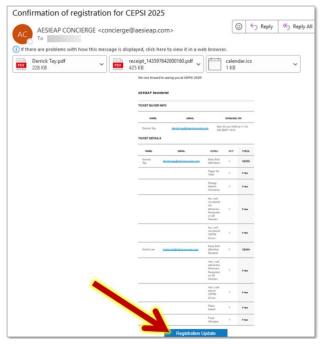


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5.1 Open Confirmation Email

In your confirmation email from the AESIEAP Concierge, click 'Registration Update'.



5.2 One-Time PIN (OTP) Verification

For security purposes, a 6-digit OTP will be sent to your registered email. Enter the OTP when prompted to verify your identity.

5.3 Make and Save Changes

At the 'Delegate Pass Registration Page', make the necessary updates and click 'Save' to confirm them.



-- End of Single Delegate Pass Registration -



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B. GROUP REGISTRATION

For purchasing multiple passes, the Group Registration process will require two roles:

- B.1 Main **Liaison** the main contact person for the group passes
- B.2 **Redeemer** individual delegates who will complete their registration using a redemption code

B.1 Main Liaison

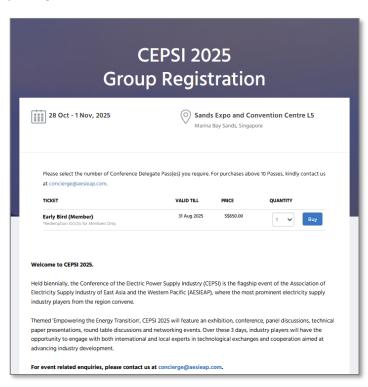
STEP 1: Request Group Registration and Access Unique Link

To initiate a group registration, the Main Liaison will email a request to <u>concierge@aesieap.com</u> with the following details:

- 1) Organisation Name
- 2) Main Liaison's Full Name
- 3) Main Liaison's Corporate Email Address
- 4) Number of delegate passes required.

The AESIEAP Concierge will respond with a unique <u>Main Liaison Access Link</u>. This link will automatically reflect the correct delegate pass pricing (AESIEAP Member or Non-Member rate).

Members of AESIEAP









Non-Members of AESIEAP (Public)



STEP 2: Purchasing Delegate Passes (Group Purchase)

2.1 Accessing the Registration Portal

Click on the <u>Main Liaison Access Link</u> to access the Group Registration page. Select the Quantity of passes from the dropdown.

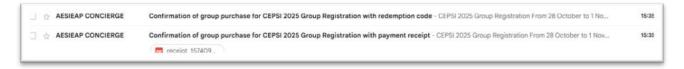
2.2 Account Setup and Verification

- a) Email Verification via OTP (One-Time PIN) Refer to image guide here
- b) Complete the Main Liaison Registration Form

Upon successful email verification, complete all required fields and click submit to proceed to payment.

STEP 3: Payment

Upon successful payment (<u>See accepted payment methods</u>), the Main Liaison will receive **confirmation emails with the invoice and the Redemption Codes** for the individual delegates:

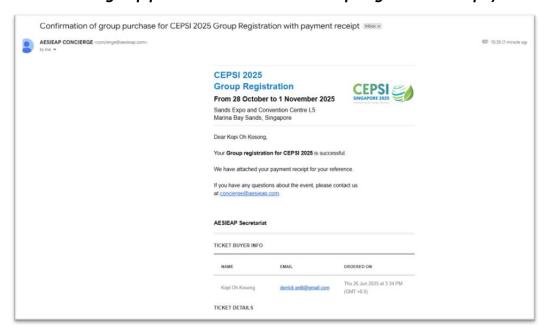




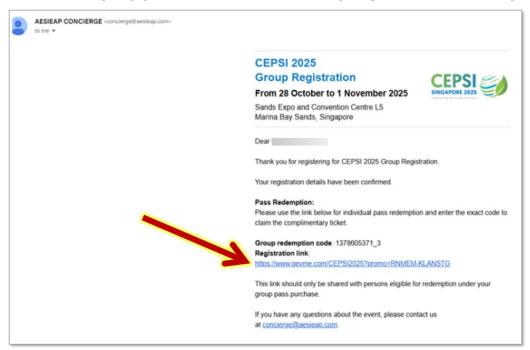




Email 1: 'Confirmation of group purchase for CEPSI 2025 Group Registration with payment receipt'



Email 2: 'Confirmation of group purchase for CEPSI 2025 Group Registration with redemption code'



(Forward Email 2 to each delegate so they can register individually using their unique code.)



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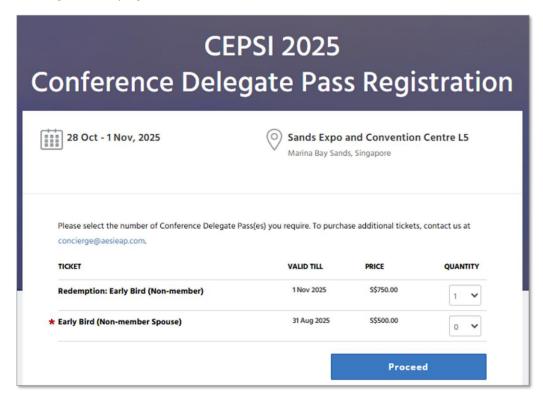
B.2 Redeemer (Individual Delegate)

The Main Liaison will receive a set of unique Redemption Codes (one code per delegate pass) sent to the corporate email.

Note: Codes should only be shared with confirmed delegates. They cannot be used more than once.

STEP 1: Accessing the Registration Link

Open the unique registration link provided by your Main Liaison to access the CEPSI 2025 Conference Delegate Pass Registration page:



STEP 2: Completing the Registration Form

2.1 Account Setup and Verification

- a) Email Verification via OTP (One-Time PIN) Refer to image guide here
- b) Upon successful verification, you will be taken to the Conference Delegate Pass Registration Form with your details pre-filled.

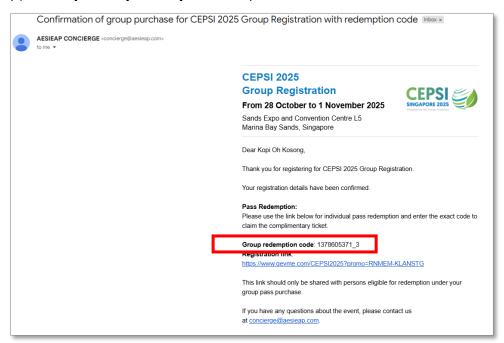






2.2 Group Redemption Code

Important: Copy the unique Group Redemption Code provided in the email from the Main Liaison.



a) Paste it into the "Group Redemption Code" field in the Registration form.



b) Once validated, the payable amount in your cart will update to SGD \$0.





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2.3 Registration Form Submission Paper ID Selection (for Presenting Authors only)

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See instructions for Presenting Authors, otherwise co-authors who are not presenting can skip this step and register as a regular delegate.

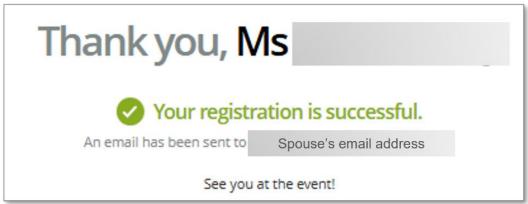
STEP 3: (Optional) Spouse Pass

See Spouse Pass registration instructions

STEP 4: Payment (if Spouse Pass added)

See accepted payment methods

Upon successful payment, a confirmation message will be shown, and an email will be sent to the spouse's email address.



If no Spouse Pass was added, no payment will be required. The Group Redemption Code will automatically zero out the base delegate fee, and registration is complete:



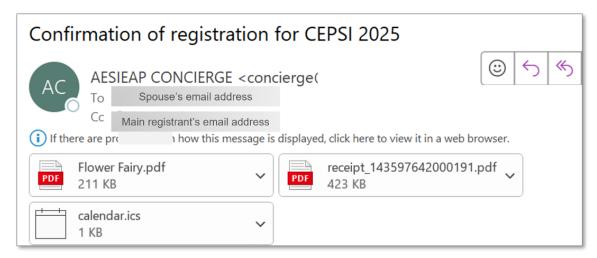


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STEP 5: Confirmation Email and On-site Instructions (Click here to view)

A separate confirmation email will also be sent to your spouse, containing their individual QR code for badge collection.



If you do not receive the confirmation email within a few minutes of payment, please check your spam or junk folder, or contact us at <u>concierge@aesieap.com</u> for assistance.

STEP 6: Updating Registration Details (See how to update registration details)

-- End of Group Registration -

Contact and Support

Please contact the CEPSI 2025 Organising Committee at <u>concierge@aesieap.com</u> for any enquiries or assistance.